

## FLOOR CARE & MAINTENANCE GUIDELINES

14/3mm & 21/6mm Engineered Oak Flooring

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**QUALIMAX  
FLOORING**

Proper maintenance is essential to maximize the longevity and performance of your engineered oak flooring. A well-maintained floor will provide many years of service while enhancing the overall beauty and ambiance of your space. Following these industry-acknowledged guidelines will make floor maintenance a seamless part of your property's upkeep. If you are unsure about any of these steps, please consult your flooring retailer or installer.

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### General Maintenance: How to Care for Your Engineered Oak Floor

- **Protection Against Sunlight & UV Exposure:** Engineered oak is photosensitive and may experience natural color changes over time due to UV exposure. To minimize fading or bleaching effects:
    - Use sun blinds, curtains, or UV-protective window films on windows and doors.
    - Rearrange rugs and furniture periodically to allow uniform aging of the floor surface.
  - **Regular Cleaning:**
    - Sweep regularly using a soft-bristled broom, electrostatic mop, or wood floor mop.
    - Use a vacuum cleaner with a soft brush head to remove dust and dirt; avoid metal attachments that may scratch the surface.
    - Promptly clean spills with an absorbent cloth to prevent moisture damage.
    - Do not use hard bristled brushes, steel wool, or abrasive scouring pads.
  - **Mats & Rugs:**
    - Place entrance mats at exterior and interior doorways to trap dirt and moisture.
    - Avoid placing rugs or mats for the first 2 months after installation to allow even exposure to natural and artificial light.
    - Ensure rug backings are PH neutral or use protective underlays to prevent discoloration.
  - **Furniture Protection:**
    - Attach soft protective pads to furniture legs and check them regularly for dirt and debris.
    - Use protective mats under chairs with castor wheels.
  - **Pet Care:**
    - Keep pet claws trimmed to minimize scratches and dents.
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### Deep Cleaning & Spot Removal

- **Cleaning Solutions:**
  - For regular maintenance, use a damp, well-wrung mop with warm water and a PH-neutral, non-abrasive cleaner.

- We recommend **BONA** or **LOBA** timber floor care solutions, available through reputable flooring retailers.
  - Avoid supermarket floor cleaners, which are often too harsh and can degrade the floor's protective finish.
  - **Preventing & Removing Stains:**
    - Clean spills immediately with a soft cloth.
    - Avoid excessive water exposure, as it may cause planks to warp.
    - Never use waxes, household detergents, or general-purpose cleaners, as they may dull the finish.
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## Prevention & Long-Term Care

- **Temperature & Humidity Control:**
    - Maintain indoor humidity levels between **35%–50%** to prevent expansion or contraction of the timber.
    - Use a humidifier or dehumidifier as needed, depending on seasonal climate changes.
  - **Floor Protection Measures:**
    - Do not steam mop or wet mop excessively.
    - Avoid walking on the floor with narrow-pointed or stiletto heels, as they can cause dents.
    - Place protective drip trays under potted plants and pet feeding areas.
    - Avoid adhesive tapes on the surface, as removal may damage the coating.
    - When moving heavy furniture or appliances, lift instead of dragging them across the floor.
  - **Office & High-Traffic Areas:**
    - Use protective floor mats under rolling office chairs.
    - Lay rugs or runners in high-traffic areas to reduce wear and scuffing.
  - **Re-coating & Repairs:**
    - Engineered oak floors are pre-finished with a durable PU water-based coating suitable for residential use.
    - For small repairs, test a compatible water-based PU finish in a discreet area before full application.
    - For larger repairs or recoating, consult a professional flooring contractor.
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## Disclaimer

Qualimax Flooring Pty Ltd has taken all reasonable steps to ensure the accuracy of this information. However, we do not accept liability for any inaccuracies, omissions, or errors, nor for any consequences arising from reliance on this information. Products must be installed following relevant industry standards and best practices.

For further advice, please contact Qualimax Flooring Pty Ltd at **admin@qualimaxflooring.com.au** or **(02) 7809 4930**.