

9mm SPC Hybrid & 12mm EPC Hybrid Flooring

Introduction

Qualimax Hybrid Floors are highly water-resistant for interior use when installed according to our guidelines. However, it is essential to follow the correct care and maintenance procedures to ensure the long-lasting beauty and performance of your floor. These products are designed for internal use only and are not suitable for external areas such as sunrooms, verandas, or patios.

Regular maintenance will prolong the lifespan of your flooring, keeping it looking its best for years to come. Follow these steps carefully, and for any uncertainties, consult your flooring retailer for advice.

General Maintenance for 9mm SPC Hybrid & 12mm EPC Hybrid Flooring

- **Protect from Sunlight:** Use blinds or window coverings to reduce exposure to heat and UV rays. Constant exposure to sunlight can cause fading and damage to the floor.
- **Regular Cleaning:** Sweep the floor regularly using an electrostatic broom, soft-bristled broom, or wood floor mop to remove dust and debris.
- **Vacuuming:** Use a vacuum with a soft, non-abrasive head, ensuring no metal parts come into contact with the floor.
- **Spill Cleanup:** Wipe up spills immediately using an absorbent cloth to prevent stains and potential damage.
- **Avoid Abrasive Cleaning Tools:** Do not use hard-bristled brushes, steel wool, or scouring pads on the floor to avoid scratches.
- **New Installations:** Avoid placing rugs or mats on newly installed floors for at least 2 months. This allows for even UV exposure and avoids uneven colouration.
- **Entry Mats:** Place mats at doorways to trap dirt, sand, and grit from shoes. This helps protect the floor from surface scratches.
- **Furniture Protection:** Apply soft pads to the bottom of furniture to prevent scuff marks or scratches. Periodically check the pads to ensure no dirt or stones are embedded in them.
- **Pet Care:** Keep pet claws trimmed to avoid scratches on the floor surface.
- **Deep Cleaning:** For sticky spills or ingrained dirt, use a well-wrung mop with warm water and a pH-neutral, non-abrasive cleaner.

Prevention Maintenance

- **Sun Protection:** Consistent use of sun blinds or window coverings helps reduce heat and UV exposure.
- **Avoid Excessive Water:** Do not steam mop or excessively wet mop the floor. Water seepage through plank joints can lead to damage.

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- **No Waxes or Harsh Cleaners:** Avoid using waxes or abrasive household cleaners. These products can dull the finish over time.
- **Protect from Roller/Chair Wheels:** Place protective mats under chairs with roller wheels to reduce wear and tear from grit and point pressure.
- **Prevent Scratches:** Do not allow sand, dirt, or grit to accumulate on the floor. Sweep regularly and avoid walking in stiletto or narrow-heeled shoes, which can damage the surface.
- **Avoid Adhesive Tapes:** Do not use adhesive tapes on the floor surface, as removal can damage the finish.
- **Furniture Movement:** When moving furniture, always lift rather than slide to avoid scratching the floor. Use a trolley or protective floor mats.
- **Moisture Protection:** Place protective mats or drip trays under pot plants and in animal feeding areas to prevent moisture from damaging the floor.
- **Monitor Humidity:** Maintain indoor humidity levels between 35%–50%. Long-term exposure outside this range may result in surface changes. Consult your flooring retailer or installer if unsure.
- **Damage Repair:** In the event of damage, such as deep scratches or impact gouges, individual planks can be replaced. Keep extra planks on hand for future repairs.

Disclaimer

Qualimax Flooring Pty Ltd has taken all reasonable steps to ensure the accuracy and reliability of the information provided. However, we are not liable for any inaccuracies, omissions, or errors nor for actions taken based on this information. Products must be installed following industry best practices and Qualimax's installation guidelines to maintain warranty coverage.

For further assistance or inquiries, please contact us at:
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